



COCHRANE LAKE
GAS CO-OP LTD.

Bill Payment Due Date:
October 25, 2021

September 2021 Gas Rate: **\$5.54/GJ**
October 2021 Gas Rate: **\$6.15/GJ**
Plus **\$29.50 Fixed Rate/Month**

OCTOBER 2021

IMPORTANT

In order for us to complete our annual gas system maintenance and safety checks, including meter and related equipment inspections, our staff requires unrestricted access to the equipment at all times.

Unrestricted access ensures gas system safety, your safety, and our staff's safety.

NATURAL GAS PRICES

Natural gas markets have continued to be volatile throughout North America. In the US, summer demands hit record highs, US and Canada storage inventory levels are entering withdrawal season well below the 5-year average, LNG exports reached all time highs resulting in global LNG prices increase, and hurricane season has impacted production in the US. In Alberta, 2021 has seen both supply and demand levels above 2020 levels, with increased export demands. Forecasters are predicting significant increases in for winter 2021/22.

As a result of these predictions, we are seeing an increase in customer requests to lock in their gas rates. As a member owned co-operative, Cochrane Lake Gas Co-op strives to operate as a safe and reliable natural gas provider, with constant focus on fiscal responsibility. Because of this, we are unable to bear the responsibility of locking in our customer rates, as any negative impact would have an adverse effect on the rest of the members and the operations of the Co-op. Our wholesaler continues to work very hard to keep our rates below the regulator investor-owned utilities, outperforming the industry by \$2.6 million in 2020/21. According to their analyses, the cumulative gas rate savings since 2001 compared to the investor-owned utilities was \$85.6 million, and they are predicting to stay lower than the investor-owned utilities for the first quarter of 2022. Through our efforts, and the efforts of our member owned wholesaler, we continue to do everything possible to provide safe, reliable natural gas to our customers at the lowest possible rates.

DONATION REQUESTS

If you wish to submit a request for a charitable donation, please have your request in to our office prior to November 15, 2021. The purpose of our donations efforts is to support charitable organizations that help strengthen the well-being of our community and represent our Co-op in a positive manner.

The Board will review the requests and notify the intended recipients prior to December 31, 2021





CONTACT US

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IN CASE OF EMERGENCY

CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at
www.facebook.com/cochranelake.gas
and follow us on Twitter at
[@clgas_coop](https://twitter.com/clgas_coop)



NATURAL GAS APPLIANCE SAFETY

Well maintained natural gas appliances are less likely to break down and less likely to create dangerous carbon monoxide levels inside your home. Have your appliances inspected annually by a registered heating, ventilation and air conditioning (HVAC) contractor to maintain peak efficiency and ensure they are operating safely. (Please note that Cochrane Lake Gas Co-op does not perform these services.)

General Appliance Safety:

- Ensure your fuel burning appliances such as furnaces, boilers, water heaters and fireplaces have adequate ventilation.
- Keep the area around your appliance clear. Keep any items at least 24" away from your natural gas appliances.
- Burner flames that are yellow rather than blue could mean a build up of carbon monoxide. Shut off your appliance and call your heating contractor.
- Never use your stove or oven to heat a room.

If you're buying a new or used natural gas appliance, keep in mind they must meet the certification standards of the Canadian Standards Association (CSA). Look for the CSA logo on an appliance's rating plate or in its instruction manual.

Additionally, please check or change your carbon monoxide batteries and check the expiry of the detector.

PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for ***paperless billing*** or ***pre-authorized withdrawal***. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occasional emailed updates and information.

LAUGHING GAS

An elderly man was on the operating table awaiting surgery to be performed by his son, a renowned surgeon. Just before they put him under, he asked to speak to his son: "Don't be nervous, son, do your best and just remember, if it doesn't go well, if something happens to me... your mother is going to come live with you and your wife".