

JUNE 2022

Bill Payments Must Be Received By: June 25, 2022

May 2022 Gas Rate: **\$8.96/GJ** June 2022 Gas Rate: **\$10.13/GJ**

Plus \$29.50 Fixed Rate/Month

IMPORTANT

IN ORDER FOR US TO
COMPLETE OUR ANNUAL
GAS SYSTEM
MAINTENANCE AND
SAFETY CHECKS,
INCLUDING METER AND
RELATED EQUIPMENT
INSPECTIONS, OUR STAFF
REQUIRES UNRESTRICTED
ACCESS TO THE
EQUIPMENT AT ALL TIMES.

UNRESTRICTED ACCESS ENSURES GAS SYSTEM SAFETY, YOUR SAFETY, AND OUR STAFF'S SAFETY



CUSTOMER SURVEY

We conducted a customer survey in May, which was emailed to customers that have subscribed to our email campaign platform. We thank all that responded and we are pleased with the positive feedback we received. To participate in future surveys, please contact us to add your email to our communication campaigns. We also use this platform to advise of any maintenance activities or emergencies that may impact you in your specific area.

NATURAL GAS RATES

Due to the volatility in the gas markets world-wide, we are seeing increased gas costs from our wholesale supplier Gas Alberta Inc. Gas Alberta Inc. is a member owned exclusive supplier to 74 gas distribution utilities in Alberta. According to data provided by Gas Alberta, historically their gas rates have been significantly lower than Direct and Apex Utilities. While those entities offer consumers fixed rate options that may be more competitive than market rates in the short term, history shows that consumers are generally better off by remaining with market prices in the long run.

Cochrane Lake Gas Co-op does not offer fixed rates as a not for profit entity where all members share equally both the risks and costs of providing natural gas service to a rural area.

LEAK DETECTION / LINE SURVEYS

Our contractor Gas Recon will be walking all the gas lines in our Tap 3 and Tap 7 areas. Tap 3 covers areas west of Grand Valley Road, including Cottage Club, Ghost Lake Village, Highway 40 (including Waiparous and Benchlands), and Jamieson Road. Tap 7 includes areas between Water Valley and Cremona.

Gas Recon will endeavour to contact land owners prior to accessing properties. They will be carrying identification and their vehicles will be marked.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

209 Railway Street East Cochrane, AB T4C 2C3

Ph: 403-932-2707 Fax: 403-932-2911 admin@clgas.ca www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas_coop





NEW WEBSITE!

We have launched a new website and excited for you to check it out at www.clgas.ca!

AGGIE DAYS - MOUNTAIN VIEW

Cochrane Lake Gas Co-op Ltd. was pleased to have had a table at the Mountain View Aggie Days on May 13 and 14th located at the MVE Heritage Centre ("The Big Red Barn") just east of Cremona. We thank all those that attended and came by to visit us.

PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for *paperless billing* or *pre-authorized withdrawal*. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occassional emailed updates and information.

CONTACT INFORMATION

Please help us keep you informed! If your address, phone number(s), email address(es), cell phone number(s) have changed, please call or email us with the updated information. We are finding that many people are disconnecting their landline phone services, and may be left without any way to contact them. If you're not sure if we have your current contact information, please call us and we will be happy to check and update your account.

LAUGHING GAS

Adam and Eve were the first one's to ignore Apple's terms and conditions.

Will glass coffins be a success? Remains to be seen.

When life gives you melons, you may be dyslexic.

What's the difference between ignorance and apathy? I don't know and I don't care.