

OCTOBER 2022

Bill Payments Must Be Received By: October 25, 2022

September 2022 Gas Rate: \$7.78

(-1.47)/GJ

October 2022 Gas Rate: \$6.66
Plus \$29.50 Fixed Rate/Month

IMPORTANT

IN ORDER FOR US TO
COMPLETE OUR ANNUAL
GAS SYSTEM
MAINTENANCE AND
SAFETY CHECKS,
INCLUDING METER AND
RELATED EQUIPMENT
INSPECTIONS, OUR STAFF
REQUIRES UNRESTRICTED
ACCESS TO THE
EQUIPMENT AT ALL TIMES.

UNRESTRICTED ACCESS ENSURES GAS SYSTEM SAFETY, YOUR SAFETY, AND OUR STAFF'S SAFETY



NATURAL GAS REBATE PROGRAM

Albertans are getting extra help with their natural gas utility bills this winter. From October 1, 2022 to March 31, 2023, most Albertans will receive a rebate from the Government of Alberta if any of Alberta's regulated default supply providers' natural gas price is above \$6.50 per gigajoule (GJ), regardless of whether our rates are lower for the month.

The rebate applies to an Alberta residence or Alberta company with a natural gas usage under 2,500 GJ per year (a typical Alberta house uses around 120 GJ of natural gas per year).

We will automatically process the rebate on your monthly bill if the rebate is in effect. You will see a line on your bill stating "GoA Utility Commodity Rebate Program".

For the month of October 2022, Alberta Utilities Commission posted the regulated utilities rates, which were below the \$6.50; therefore, there is no rebate for October.

SEPTEMBER BILLING ERROR

Our August rates were mistakenly entered with a September 1 effective date, and when the bills for August's consumption were run, the system defaulted back to the July rates. The net result was that we charged \$1.47/GJ more than what the rates should have been. To correct this error, we have adjusted the Sepember rates down by the \$1.47, which has the added benefit to the customer in that September's consumption will be higher than August's consumption. We apologise for any confusion and inconvenience this may have caused.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

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IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas_coop





PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for *paperless billing* or *pre-authorized withdrawal*. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occassional emailed updates and information.

LAUGHING GAS

What pronouns does chocolate use? Her/she.

Adam and Eve were the first ones to ignore the Apple terms and conditions.

Will glass coffins be a success? Remains to be seen.

The man who invented knock-knock jokes should win a no bell prize.

What's the difference between ignorance and apathy? I don't know and I don't care.