



**COCHRANE LAKE
GAS CO-OP LTD.**

JUNE 2023

Bill Payments Must Be

Received By:

June 25, 2023

May 2023 Gas Rate: **\$4.20**

June 2023 Gas Rate: **\$4.09**

Plus \$29.50 Fixed Rate/Month

PROPERTY ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.



CUSTOMER SURVEY

We will be conducting another customer survey in June, which will be emailed to customers that are subscribed to our email campaign platform. To participate in this and future surveys, please contact us to add your email to our communication campaigns if you haven't already. We also use this platform to advise of any maintenance activities or emergencies that may impact you in your specific area.

AGGIE DAYS – MOUNTAIN VIEW

We are pleased to be participating in the Mountain View Aggie Days at the Cremona Arena on June 9 and 10, 2023. We are excited to visit with all the participating schools and general public, and share some information regarding carbon monoxide.



APPROVAL OF NEW ADMIN & OPERATIONS FACILITY

The Board of Directors has decided to proceed with construction of a new facility on land owned by the Co-op. This facility will replace our existing administration office and small shop in Cochrane, as well as our leased yard space, with a new administration and operations facility that will serve our needs both today and well into the future. We are excited for this development and look forward to having a home within our franchise area. We are expecting construction to begin in August or September of this, with completion in mid-2024.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

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Cochrane, AB T4C 2C3

Ph: 403-932-2707

Fax: 403-932-2911

admin@clgas.ca

www.clgas.ca

IN CASE OF EMERGENCY

CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at

www.facebook.com/cochranelake.gas

and follow us on Twitter at

@clgas_coop.

Join our email campaign platform to

receive important updates by

contacting our office at 403-932-2707

or via admin@clgas.ca.



RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. **As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.**

MUNICIPAL ADDRESSES

We are attempting to gather all of our member's municipal address to keep our system up to date. Please call us at 403-932-2707 or email us at admin@clgas.ca to allow us to update your account. We will also ensure all of your other account information is still current.



PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for ***paperless billing*** or ***pre-authorized withdrawal***. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occasional emailed updates and information.

LAUGHING GAS

I'm writing a book on reverse psychology.

Please don't buy it.

I wonder what kind of doctor Dr. Pepper was.

A fizzician.

I took my cat's meds.

Don't ask meow.