

JULY 2023

Bill Payments Must Be Received By: July 25, 2023

June 2023 Gas Rate: \$4.09 July 2023 Gas Rate: \$4.60 Plus \$29.50 Fixed Rate/Month

PROPERTY ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.



CONSTRUCTION SEASON

Our construction season is ramping up and we anticipate another busy year. If you or someone you know are requiring a new primary or secondary service, please be advised that our deadline for construction requests is September 15, 2023. We cannot guarantee completing any project received after the deadline prior to year-end.

NATURAL GAS APPLIANCE SAFETY

Well maintained natural gas appliances are less likely to break down and less likely to create dangerous carbon monoxide levels inside your home. Have your appliances inspected annually by a registered heating, ventilation and air conditioning (HVAC) contractor to maintain peak efficiency and ensure they are operating safely. (Please note that Cochrane Lake Gas Co-op does not perform these services.)

General Appliance Safety:

Ensure your fuel burning appliances such as furnaces, boilers, water heaters and fireplaces have adequate ventilation.

- Keep the area around your appliance clear. Keep any items at least 24" away from your natural gas appliances.
- Burner flames that are yellow rather than blue could mean a build up of carbon monoxide. Shut off your appliance and call your heating contractor. Never use your stove or oven to heat a room.

If you're buying a new or used natural gas appliance, keep in mind they must meet the certification standards of the Canadian Standards Association (CSA). Look for the CSA logo on an appliance's rating plate or in its instruction manual.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

209 Railway Street East Cochrane, AB T4C 2C3

Ph: 403-932-2707 Fax: 403-932-2911 admin@clgas.ca www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, on weekends or stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas_coop.

Join our email campaign platform to receive important updates by contacting our office at 403-932-2707 or via admin@clgas.ca.



RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.

MUNICIPAL ADDRESSES

We are attempting to gather all of our member's municipal address to keep our system up to date. Please call us at 403-932-2707 or email us at admin@clgas.ca to allow us to update your account. We will also ensure all of your other account information is still current.



PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for *paperless billing* or *pre-authorized withdrawal*. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occassional emailed updates and information.

LAUGHING GAS

I heard the word "icy" is easy to spell. Looking at it now, I see why.

Autopsy Club party here tonight! Open Mike night!

Some people are such treasures, you just want to bury them.

Welcome to Assumption Club. I think we all know why we're here!