

SEPTEMBER 2023

Bill Payments Must Be Received By: September 25, 2023

August 2023 Gas Rate: \$5.42
September 2023 Gas Rate: \$5.01
Plus \$29.50 Fixed Rate/Month
\$10.00 Facility Upgrade Surcharge

PROPERTY ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.



CONSTRUCTION SEASON

Our construction season is ramping up and we anticipate another busy year. If you or someone you know are requiring a new primary or secondary service, please be advised that **our deadline for construction requests is September 15, 2023**. We cannot guarantee completing any project received after the deadline prior to year-end.

CLGC BURSARY PROGRAM

Cochrane Lake Gas Co-op wishes to contribute to our members and their family's success through a bursary program.

We will provide a bursary in the amount of \$1,000. Please visit our website, under forms and documents, for information regarding eligibility, deadlines and required information.

The successful applicant will be chosen at the October Board meeting, and will be presented at the CLGC Annual General Meeting. If the successful applicant is unable to attend the AGM, the funds will be mailed.

FEDERATION OF ALBERTA GAS CO-OPS ACHIEVEMENT AWARD

The Federation of Alberta Gas Co-op's Achievement Award was created to recognize deserving students of members across rural Alberta. Four \$1,000 awards are handed out at the Federation Annual General Meeting. Please visit the Federation of Alberta Gas Co-op's website for information regarding criteria, eligible institutions and courses, and application details at www.fedgas.com/community-programs.

CLGC DONATION REQUESTS

If you or your organization are interested in applying for a charitable donation from Cochrane Lake Gas Co-op, please submit your written requests to admin@clgas.ca. Preference will be given to those requests that could benefit our franchise members as a whole.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

209 Railway Street East Cochrane, AB T4C 2C3

Ph: 403-932-2707 Fax: 403-932-2911 admin@clgas.ca www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, on weekends or stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas_coop.

Join our email campaign platform to receive important updates by contacting our office at 403-932-2707 or via admin@clgas.ca.



RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.

MUNICIPAL ADDRESSES

We are attempting to gather all of our member's municipal address to keep our system up to date. Please call us at 403-932-2707 or email us at admin@clgas.ca to allow us to update your account. We will also ensure all of your other account information is still current.



PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for *paperless billing* or *pre-authorized withdrawal*. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occassional emailed updates and information.

LAUGHING GAS

My wife asked me if I've seen the dog bowl. I said no, I didn't know he could.

Of all the inventions in the last 100 years, the dry erase board has to be the most remarkable.

What word starts with an E and ends with an E and only has one letter in it? Envelope