



**COCHRANE LAKE
GAS CO-OP LTD.**

OCTOBER 2023

**Bill Payments Must Be
Received By:
October 25, 2023**

September 2023 Gas Rate: **\$5.01**

October 2023 Gas Rate: **\$4.76**

Plus **\$29.50 Fixed Rate/Month**

\$10.00 Facility Upgrade Surcharge

PROPERTY ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.



FACILITY UPGRADE SURCHARGE

A facility upgrade surcharge was implemented effective August 1, 2023 to provide revenue to pay for a portion of the new office and warehouse facility on Cook Road. A portion of the new facility is paid for using capital reserves, and balance is paid for through financing. The facility upgrade surcharge is not permanent, however will be in place for the duration of financing, which will be determined in 2024, but will likely be for a term of 20 – 25 years.

As membership growth occurs in the future, the rate will be adjusted to accommodate for this added future revenue, decreasing the facility upgrade surcharge accordingly.

FALL NATURAL GAS SAFETY

As winter approaches, it is important to be aware of the following natural gas safety considerations:

- Have your natural gas appliances inspected and maintained to ensure they operating efficiently and safely.
- Familiarize yourself with the signs of a natural gas leak (i.e. unusual rotten egg smell, hissing sounds near gas lines or appliances).
- Keep indoor heating vents clear and ensure outdoor vents are kept clear of obstruction.
- Ensure you have carbon monoxide detectors installed on each level of your home and near bedrooms. Replace batteries regularly and test them to guarantee they are functioning properly.
- Ensure your natural gas meter is free of any obstruction.
- Always contact Utility Safety Partners or Click Before you dig prior to proceeding with any ground disturbance. They will issue a ticket to us to locate the gas lines. Please allow a few business days prior to ground disturbance.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

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Cochrane, AB T4C 2C3

Ph: 403-932-2707

Fax: 403-932-2911

admin@clgas.ca

www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, on weekends or stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at

www.facebook.com/cochranelake.gas

and follow us on Twitter at

@clgas_coop.

Join our email campaign platform to

receive important updates by

contacting our office at 403-932-2707

or via admin@clgas.ca.



RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. **As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.**

MUNICIPAL ADDRESSES

We are attempting to gather all of our member's municipal address to keep our system up to date. Please call us at 403-932-2707 or email us at admin@clgas.ca to allow us to update your account. We will also ensure all of your other account information is still current.



PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for ***paperless billing*** or ***pre-authorized withdrawal***. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occasional emailed updates and information.

LAUGHING GAS

Poster found in a church: "When you enter this church it may be possible that you hear the call of God. However, it is unlikely that He will call you on your mobile. Thank you for turning off your phones. If you want to talk to God, enter, choose a quiet place and talk to Him. If you want to see Him, send Him a text while driving."

Poster at a dog park: "Want to start yoga? Start by bending over and picking up your dog poop, known as the downward dog position."

Sign at a restaurant: "It's so hot our garlic tooks its cloves off."