



**COCHRANE LAKE
GAS CO-OP LTD.**

DECEMBER 2023

**Bill Payments Must Be
Received By:
December 25, 2023**

November 2023 Gas Rate: **\$5.06**

December 2023 Gas Rate: **\$5.11**

Plus **\$29.50 Fixed Rate/Month**

\$10.00 Facility Upgrade Surcharge

Happy Holidays

**The Board and staff of
Cochrane Lake Gas Co-
op Ltd. wish you all the
best of the holiday
season, and wish you a
happy and prosperous
New Year!**



BILLING SYSTEM CONVERSION

As mentioned last month, we have transitioned to a new billing system, and as a result, your bills have a new look. Basically, it still captures all the information that was on the old bills.

Our online portal is also now active, and we've emailed everyone in our system for whom we have email addresses to advise how to register. The portal allows you to view your account and update contact information etc. If you haven't already done so, you can register by visiting our website and following the prompts. Please note, the portal registration is not mandatory and will not change how you currently receive your bill.

BURSARY RECIPIENT

Congratulations to Brayden Crozier who was the successful applicant for the 2023 Cochrane Lake Gas Co-op Ltd. bursary in the amount of \$1,000. Brayden is studying at Red Deer Polytechnic, and this bursary will support his studies. The bursary is awarded subject to the following criteria: a current CLGC member or is a dependent of a current CLGC member, is enrolled in a full-time trade, certificate, diploma or degree program in Alberta, has demonstrated community involvement or leadership through participation in school and/or community activities. All the best Brayden!

CALL FOR BOARD NOMINATIONS

Cochrane Lake Gas Co-op Ltd. (CLGC) is governed by a member elected Board of Directors that provides leadership for the strategic direction of the organization: providing safe, reliable natural gas to its members.

The Board of Directors represents the CLGC membership. Serving as a Board member would provide you the opportunity to share your knowledge and expertise to achieve better governance, develop new skills, participate in a cooperative organization and enhance personal networks.



CONTACT US

Cochrane Lake Gas Co-op Ltd.

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Ph: 403-932-2707

Fax: 403-932-2911

admin@clgas.ca

www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, on weekends or stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at
www.facebook.com/cochranelake.gas
and follow us on Twitter at
[@clgas_coop](https://twitter.com/clgas_coop).

Join our email campaign platform to receive important updates by contacting our office at 403-932-2707 or via admin@clgas.ca.



In March of 2024, an election of Directors will take place. If you are a member of CLGC and interested in serving as a Director, you must submit your application/nomination papers no later than February 1, 2024 at 4:00 pm. The Director election handbook will be available on our website and at our office on December 1, 2023.

Acting as a Board member can be a rewarding experience. If you want to learn more on how to channel your professional expertise or creative energy into contributing and strengthening our organization, please contact us for more information.

RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. **As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.**

MUNICIPAL ADDRESSES

We are attempting to gather all of our member's municipal address to keep our system up to date. Please call us at 403-932-2707 or email us at admin@clgas.ca to allow us to update your account. We will also ensure all of your other account information is still current.



PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for ***paperless billing*** or ***pre-authorized withdrawal***. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occasional emailed updates and information.

LAUGHING GAS

What happens to Christmas gifts when they die? They become the ghost of Christmas presents.