

JANUARY 2024

Bill Payments Must Be Received By: January 25, 2024

December 2023 Gas Rate: \$5.11 Plus \$29.50 Fixed Rate/Month \$10.00 Facility Upgrade Surcharge

PROPERTY

ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.

CALL FOR BOARD NOMINATIONS

Cochrane Lake Gas Co-op Ltd. (CLGC) is governed by a member elected Board of Directors that provides leadership for the strategic direction of the organization: providing safe, reliable natural gas to its members.

The Board of Directors represents the CLGC membership. Serving as a Board member would provide you the opportunity to share your knowledge and expertise to achieve better governance, develop new skills, participate in a cooperative organization and enhance personal networks.

In March of 2024, an election of Directors will take place. If you are a member of CLGC and interested in serving as a Director, you must submit your application/nomination papers no later than February 1, 2024 at 4:00 pm. The Director election handbook are available on our website and at our office.

Acting as a Board member can be a rewarding experience. If you want to learn more on how to channel your professional expertise or creative energy into contributing and strengthening our organization, please contact us for more information.

RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. **As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.**

MUNICIPAL ADDRESSES

We are attempting to gather all of our member's municipal address to keep our system up to date. Please call us at 403-932-2707 or email us at admin@clgas.ca to allow us to update your account. We will also ensure all of your other account information is still current.



CONTACT US

Cochrane Lake Gas Co-op Ltd. 209 Railway Street East Cochrane, AB T4C 2C3 Ph: 403-932-2707 Fax: 403-932-2911 admin@clgas.ca www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, on weekends or stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas_coop. Join our email campaign platform to receive important updates by contacting our office at 403-932-2707 or via admin@clgas.ca.





PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for **paperless billing** or **pre-authorized withdrawal**. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occassional emailed updates and information.

LAUGHING GAS

"Poor old fool," thought the gentleman as he watched an old man fish in a puddle outside a pub. He invited the old man inside for a drink. The gentleman asked, "So how many have you caught today?" The old man replied, "You're the eighth."

A pair of cows are talking in the field. One says, "Have you heard about the mad cow disease that's going around?" "Yeah," says the other cow. "Makes me glad I'm a penguin."