



**COCHRANE LAKE
GAS CO-OP LTD.**

FEBRUARY 2024

**Bill Payments Must Be
Received By:
February 25, 2024**

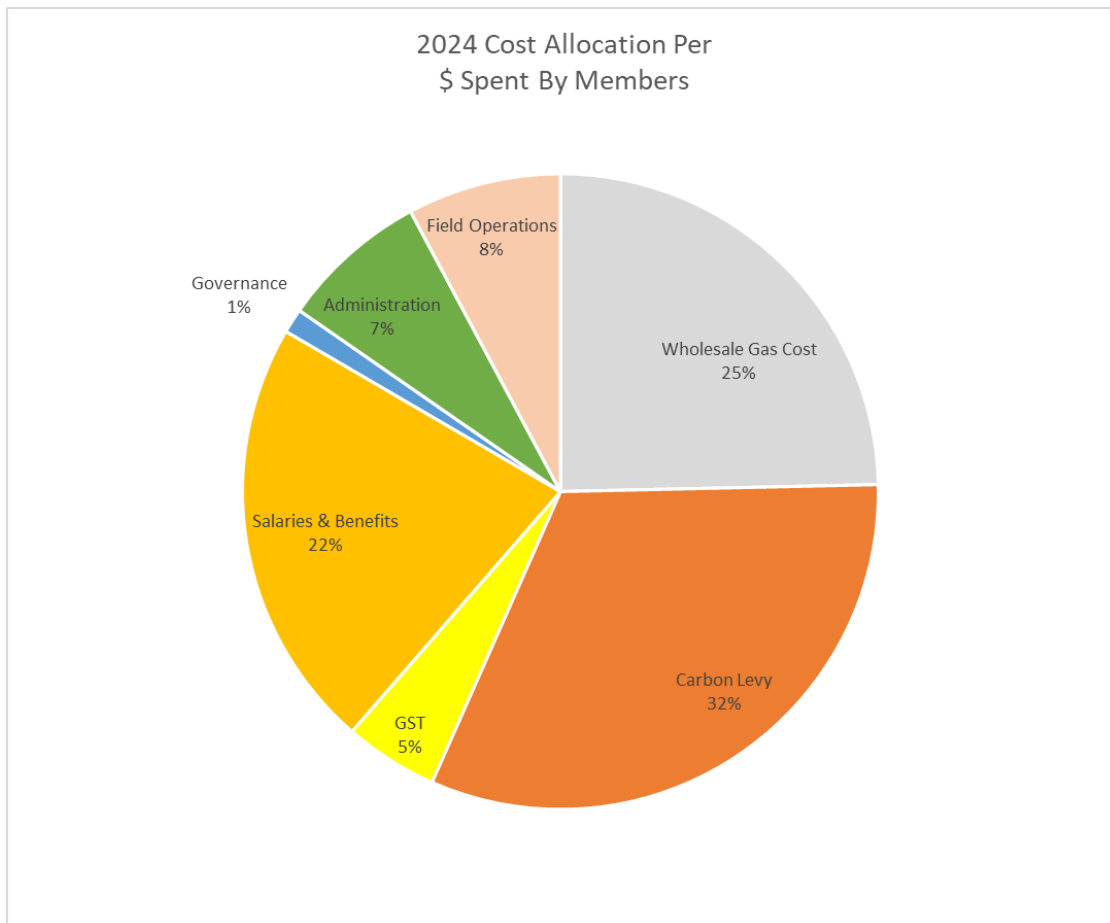
January 2024 Gas Rate: \$
Plus **\$29.50 Fixed Rate/Month**
\$10.00 Facility Upgrade Surcharge

2024 BUDGET

The Cochrane Lake Gas Co-op Ltd. (CLGC) 2024 Budget was approved by the Board. Overall, operating revenue is up year over year by 4.15%. Operating expenses are up 4.24%.

To provide adequate revenue to cover expenses, the Variable Gas Rate was increased from \$2.04/gigajoule to \$2.10/gigajoule effective January 1, 2024. The fixed rate remained unchanged at \$29.50 per month, as did the Facility Upgrade Surcharge of \$10.00 per month. For a customer using 150 gigajoules of natural gas per year, this results in an annual increase of \$9.00 per year.

The following graph demonstrates where your money goes. The graph is based on each dollar spent by a member.



Based on the above graph, 38% of your dollar spent represents the cost of distributing gas to our members, 25% is the wholesale natural gas cost, and 37% is the federal fuel surcharge and GST.



CONTACT US

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IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, on weekends or stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at
www.facebook.com/cochranelake.gas
and follow us on Twitter at
[@clgas_coop](https://twitter.com/clgas_coop).

Join our email campaign platform to receive important updates by contacting our office at 403-932-2707 or via admin@clgas.ca.



NEW BILLING SOFTWARE

In December we implemented a new billing software, which streamlined our billing process internally and combined numerous, previous software programs that worked independently and disjointedly.

This process though, has not been without its challenges and hiccups. If you have any issues with your natural gas bill, please give us a call or send us an email and we will respond to you in a timely manner.

We apologize for any inconvenience, however we are confident in the long run that this move will improve our efficiency in our administration and operations.

NEW FACILITY UPDATE

Ground has been broken on our new administration and operations facility on Cook Road in Rocky View County. This new facility will replace and consolidate our existing administration and operations facilities. Foundations are currently being installed, and the project is scheduled for a late summer completion and occupancy. We are very excited that this project is moving forward.

NEW ONLINE PORTAL

Our online portal is now active. The portal allows you to view your account and update contact information etc. If you haven't already done so, you can register by visiting our website and following the prompts. Please note, the portal registration is not mandatory and will not change how you currently receive your bill.

LAUGHING GAS

What's the difference between an outlaw and an inlaw? Outlaws are wanted."

There are three types of people in the world... Those who can count and those who can't.