



**COCHRANE LAKE
GAS CO-OP LTD.**

MAY 2024

**Bill Payments Must Be
Received By:
May 25, 2024**

April 2024 Gas Rate: **\$4.15**
May 2024 Gas Rate: **\$3.75**
Plus **\$29.50 Fixed Rate/Month**

**PROPERTY
ACCESS**

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.



LEAK SURVEY / LINE WALKING

We have contracted GLD Projects Inc. (a gas leak detection company) to walk all of our gas lines in two areas of our franchise. They are now completing our Tap 6 area, which encompasses an area east of Highway 22, north of Dog Pound/Madden area, to approximately the Westcott Road and east to the main electrical transmission lines (excluding the Village of Cremona).

Within the next couple of weeks, they will begin walking all the gas lines in our Tap 8 area, which encompasses Water Valley, Little Red Deer Estates, Little Red Acres, The Siding, Ridgeland, Winchell Lake, and surrounding areas.

GLD will endeavour to contact all landowners in each area. They will be driving decaled vehicles and will be wearing safety vests. They will also put out CLGC sandwich boards in each area.

They will need access to our infrastructure up to and including the gas meter. They will NOT require access to the inside of your home.

CLGC NATURAL GAS RATES

Further to our 2024 Cost Allocation Per \$ Spent by Members in our February 2024 newsletter, below is a breakdown of our rates.

CLGC Fixed Charge (per month)	\$29.50
CLGC Facility Upgrade Surcharge (per month)	\$10.00
CLGC Variable Charge (per gigajoule)	\$2.10
Gas Alberta Variable Charge (per gigajoule)	Monthly Market Price
Gas Alberta Fixed Charge (per gigajoule)	\$0.24
CLGC Billing Charge	\$0.08
CLGC Shrinkage Charge	
(varies between \$0.03 - \$p.14 per gigajoule)	Variable Monthly
Federal Fuel Charge (per gigajoule)	\$4.095
GST	5% of gas bill



CONTACT US

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IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at
www.facebook.com/cochranelake.gas
and follow us on Twitter at
[@clgas_coop](https://twitter.com/clgas_coop)



FEDERAL FUEL CHARGE

As referenced in our previous newsletters, the Federal Fuel Charge increase, which was effective April 1, 2024, to \$4.095 per GJ is showing on this bill for your April gas consumption.

2024 METER CHANGES / RECERTIFICATIONS

Our staff are currently working on routine meter change outs. Any meter with a seal expiry date of 2024 will be changed out for recertification or removal of service. We will be working with you to schedule these appointments to allow us to relight any appliances as necessary. To eliminate the need for homeowner presence for appliance relights, we are installing meter bypass valves for future meter changes. Your cooperation in working with us to change out the applicable meters is appreciated.

PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for **paperless billing** or **pre-authorized withdrawal**. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occasional emailed updates and information.

CUSTOMER EXPERIENCE SURVEY

Please help us help you by completing our short Customer Experience Survey. It will only take a few minutes of your time and provides us with valuable feedback.

The survey can be viewed on mobile, tablet or computer at <https://s.surveyplanet.com/j5ctgl4z>.

We thank you for your time.

LAUGHING GAS

Does February march? No, but April may.
How can you tell the weather's getting warmer? There's spring in their steps.