COCHRANE LAKE GAS CO-OP LTD.

Bill Payments Must Be Received By:
June 25, 2024
***
May 2024 Gas Rate: **$3.75**
June 2024 Gas Rate: **$3.59**
Plus **$29.50 Fixed Rate/Month**

JUNE 2024

PROPERTY ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.

LEAK SURVEY / LINE WALKING

We have contracted GLD Projects Inc. (a gas leak detection company) to walk all of our gas lines in two areas of our franchise. They are now working in our Tap 8 area, which encompasses Water Valley, Little Red Deer Estates, Little Red Acres, The Siding, Ridgelands, Winchell Lake, and surrounding areas.

GLD will endeavour to contact all landowners in each area. They will be driving decaled vehicles and will be wearing safety vests. They will also put out CLGC sandwich boards in each area.

They will need access to our infrastructure up to and including the gas meter. They will NOT require access to the inside of your home.

CUSTOMER SURVEY RESULTS

Thanks to all that responded to our 2024 Customer Experience Survey! The winner of this year's draw is Charron Painting Ltd., who will receive a $50 credit on their next bill.

We are pleased with the results, which show that 96.2% of respondents are extremely satisfied with CLGC as their natural gas provider, and that 97.7% of respondents are extremely satisfied or satisfied with the services provided by CLGC.

RENTING OUT YOUR PROPERTY?

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. **As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.**

CONTACT US

Cochrane Lake Gas Co-op Ltd.
209 Railway Street East
Cochrane, AB T4C 2C3
Ph: 403-932-2707
Fax: 403-932-2911
admin@clgas.ca
www.clgas.ca

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas_coop

2024 METER CHANGES / RECERTIFICATIONS

Our staff are currently working on routine meter change outs. Any meter with a seal expiry date of 2024 will be changed out for recertification or removal of service. We will be working with you to schedule these appointments to allow us to relight any appliances as necessary. To eliminate the need for homeowner presence for appliance relights, we are installing meter bypass valves for future meter changes. Your cooperation in working with us to change out the applicable meters is appreciated.

PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for ***paperless billing*** or ***pre-authorized withdrawal***. Please contact our office if you wish to enroll for these services.

Additionally, we can register you to receive occassional emailed updates and information.

LAUGHING GAS

Being in debt attracts a lot of interest from bankers.

Lumberjacks drink logger beer.

Her parents said, "Marry a man with strong convictions." So she married a convict.