

# **JUNE 2025**

# Bill Payments Must Be Received By: June 25, 2025

May 2025 Gas Rate: **\$4.97** June 2025 Gas Rate: **\$4.66** Plus **\$29.50 Fixed Rate/Month** 

## PROPERTY ACCESS

Property access has been an increasing issue for our staff. In order for us to inspect and maintain our infrastructure, we ask your assistance in providing us with gate codes, combinations, or keys. Alternatively, we can provide you with a CLGC lock to add to your gates. Please contact our office at 403-932-2707.



## **CANADA POST STRIKE**

If you normally mail your payment to us, we would like to remind you that there are alternative methods to keep your account current:

- **Sign up for pre-authorized payment (DEFT)** Payments are withdrawn from your account on the 16<sup>th</sup> of each month. To sign up, you can find our forms on our website, or you can contact our office.
- E-transfer Send us an e-transfer to admin@clgas.ca. Please remember to include your account number.
- **Pay on-line** You can select us as a bill payee on your on-line banking platform. Please note, some banks require additional digits with your account number. If this is the case, please enter 16330010 in front of your account number.
- **Drop off or pay via debit** at our office during regular business hours.
- **Pay via credit card** You can call us to pay via credit card. Please note the service we use does charge a 3 to 4% load fee.

#### **RENTING OUT YOUR PROPERTY?**

As a co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. **As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.** 

#### **2025 METER CHANGES / RECERTIFICATIONS**

Our staff are currently working on routine meter change outs. Any meter with a seal expiry date of 2025 will be changed out for recertification or removal of service. We will be working with you to schedule these appointments to allow us to relight any appliances as necessary. To eliminate the need for homeowner presence for appliance relights, we are installing meter bypass valves for future meter changes. Your cooperation in working with us to change out the applicable meters is appreciated.



#### **CONTACT US**

Cochrane Lake Gas Co-op Ltd. 41081 Cook Road Rocky View County, AB T4C 3A2 Ph: 403-932-2707 Fax: 403-932-2911 admin@clgas.ca www.clgas.ca

# IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00 am and 4:30 pm Monday through Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1", which will connect you to the on-call Gas Utility Operator.

#### SOCIAL MEDIA

Like us on Facebook at www.facebook.com/cochranelake.gas and follow us on Twitter at @clgas\_coop



## CALL OR CLICK BEFORE YOU DIG

Prior to any ground disturbance, please ensure you "Click or Call Before You Dig.

● 800-242-3447 ● utilitysafety.ca ●



#### PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to sign up for **paperless billing** or **pre-authorized withdrawal**. Please contact our office if you wish to enroll for these services.

• Additionally, we can register you to receive occassional emailed updates and information.

## LAUGHING GAS

What do you call a snowman in the summer? A puddle!

Why can't you trust an atom? Because they make up literally everything.

When is it safe to dive into a pool? It deep ends.