

November 2025



COCHRANE LAKE GAS CO-OP LTD.

Welcome to the latest edition of the CLGC Newsletter! Your go-to source for important updates, industry news, and helpful tips from CLGC. This newsletter is designed to keep you informed about current natural gas rates, key developments in the industry, and important safety information - so you and your loved ones stay safe and up to date.

GET THE INFORMATION YOU NEED, **WHEN YOU NEED IT**



Cochrane Lake Gas Co-op Ltd. is pleased to announce it has chosen the Voyent Alert! Notification service to keep you informed in the event of a gas service emergency or outage, as well as for routine notifications related to line walkers, meter changes and more. You will receive notifications via your preferred method of voice call, text message, or email.

Voyent Alert Privacy Policy can be found at voyent-alert.com/about/privacy/



CALL FOR BOARD NOMINATIONS

Cochrane Lake Gas Co-op Ltd. is guided by a member-elected Board of Directors, responsible for shaping the strategic direction of the organization and ensuring the safe, reliable delivery of natural gas to our members. We are currently inviting nominations for individuals interested in serving on the Board. This is a meaningful opportunity to:

- Share your knowledge and expertise to support strong governance
- Develop new leadership and decision-making skills
- Engage in a cooperative organization
- Expand your personal and professional networks

The next Board of Directors election will be held in March 2026. To be considered, nomination papers must be submitted by February 1, 2026, at 4:00 PM.

The Director Election Handbook will be available starting December 1, 2025, on our website and at our office.

Serving as a Board member is a rewarding experience. If you're interested in contributing your professional insight or creative energy to strengthen CLGC, we encourage you to reach out for more information.

CONTACT US

41081 Cook Road
Rockyview County, AB T4C 3A2
Ph: 403-932-2707
Fax: 403-932-2911
admin@clgas.ca
www.clgas.ca

**Bill Payments Must Be
Received By: Nov 25 ,2025**

**October 2025 Gas Rate/GJ
\$3.92**

**November 2025 Gas Rate/GJ
\$5.09**

**Plus \$31.00 Fixed Rate/Month
Facility Upgrade Surcharge
\$10.00**

We would like to extend our sincere thanks to the many members who have reached out and gone out of their way to ensure their accounts remain up to date during the Canada Post strike. Your proactive efforts and continued engagement are truly appreciated.



CUSTOMER SERVICE: WE'RE HERE TO HELP

Our staff is always ready to assist you with any questions or concerns. Whether you need help with your account, you are renting out your property, are planning construction or for general advice, don't hesitate to reach out.

**IN CASE OF
EMERGENCY CALL
403-932-2707**

If your call is between 8:00AM and 4:30PM Monday to Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1" which will connect you to the On-call Gas Utility Operator.



LAUGHING GAS

- **After an unsuccessful harvest, why did the farmer decide to try a career in music?
Because he had a ton of sick beets.**
- **A man at a baseball game wondered why the ball kept getting bigger and bigger.
Then it hit him.**
- **How can you tell when winter is here?
It's after autumn leaves.**

MEET OUR TEAM - TAYLOR

Taylor is a Gas Utility Operator at CLGC who brings a cheerful spirit and a big heart to every aspect of her work. Her positive attitude lights up the office and leaves a lasting impression on clients and colleagues alike. Taylor thrives in the outdoors, and one of her favorite parts of the job is working in the ever-changing scenery that surrounds her daily.

With a strong foundation of knowledge and a passion for learning, Taylor embraces the variety and challenges of her role. She's always eager to grow and take on new experiences making her a valued member of the CLGC team.

Outside of work, Taylor enjoys spending time with her two children and her cats, riding her Harley, and curling up with a good book. And if you happen to run into her, she's always up for a cup of tea and a friendly chat!

IMPORTANT NOTICE REGARDING EMAIL DELIVERY

CLGC was recently made aware of a technical issue that caused some members' monthly statement emails to bounce back. We have worked closely with our software developer to resolve the problem, and the issue has now been corrected. To ensure you continue receiving your billing statements without interruption, we kindly ask that you add the following email address to your trusted sender list (also known as your safe sender or whitelist):

donotreply@clgascoop.onmicrosoft.com

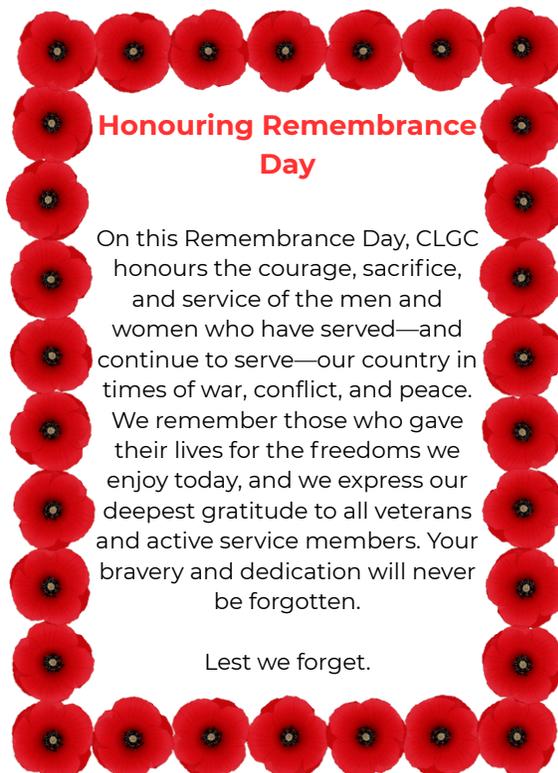
Adding this email will help prevent future delivery issues and ensure important communications reach you promptly. Thank you for your attention to this matter and for your continued support.



CONTACT INFORMATION

Please remember to keep your contact information up to date with CLGC! If your mailing address, phone number, mobile number, or email address changes, be sure to notify us.

Keeping your information current ensures you receive important updates and emergency alerts without delay.



Honouring Remembrance Day

On this Remembrance Day, CLGC honours the courage, sacrifice, and service of the men and women who have served—and continue to serve—our country in times of war, conflict, and peace. We remember those who gave their lives for the freedoms we enjoy today, and we express our deepest gratitude to all veterans and active service members. Your bravery and dedication will never be forgotten.

Lest we forget.



**CALL OR CLICK
BEFORE YOU DIG**

**1-800-242-3447
UTILITYSAFETY.CA**

PROPERTY ACCESS REMINDER

Access to properties has become an increasing challenge for our staff. In order to safely inspect and maintain our infrastructure, we kindly ask for your assistance in providing gate codes, lock combinations, or keys where applicable.

Alternatively, we are happy to provide a CLGC lock that can be added to your gate for shared access.

Please contact our office at 403-932-2707 to make arrangements or if you have any questions. Your cooperation is greatly appreciated!



SOCIAL MEDIA

FOLLOW AND LIKE US ON FACEBOOK:
COCHRANE LAKE GAS CO-OP LTD
AND FOLLOW US ON TWITTER AT
@CLGAS_COOP