December 2025

COCHRANE LAKE GAS CO-OP LTD.

Welcome to the latest edition of the CLGC Newsletter! Your go-to source for important updates, industry news, and helpful tips from CLGC. This newsletter is designed to keep you informed about current natural gas rates, key developments in the industry, and important safety information - so you and your loved ones stay safe and up to date.

Merry Christmas from CLGC!

As the year comes to a close, we want to take a moment to thank you for being part of our community.
Your support means the world to us.
May this holiday season bring you joy, peace, and time to celebrate with those who matter most. Here's to a bright and successful year ahead!
Happy Holidays and a Wonderful New Year!

PAPER STATEMENT FEE

Starting January 1, 2026, a $3.50 fee will apply to members who receive paper statements. Switching to E-billing is not only environmentally friendly—it's also the most convenient way to ensure punctual payments.

Why Choose E-billing?

- Eco-Friendly & Cost-Saving: Reduce paper waste and avoid the paper statement fee.
- Receive statements electronically: Access them anytime, anywhere through your email or online account—no waiting for mail, no paper clutter.
- Never Miss a Due Date: Get email reminders and make payments on time.
- Avoid mail disruptions from Canada Post.

Sign up for E-billing today and enjoy a faster, greener, and more reliable way to manage your account on our website at:
https://www.clgas.ca/
or by emailing us: **admin@clgas.ca**

Bill Payments Must Be Received By: Dec 25 ,2025

November 2025 Gas Rate/GJ
$5.09
December 2025 Gas Rate/GJ
$5.90
Plus $31.00 Fixed Rate/Month
Facility Upgrade Surcharge
$10.00

CUSTOMER SERVICE: WE'RE HERE TO HELP

Our staff is always ready to assist you with any questions or concerns. Whether you need help with your account, you are renting out your property, are planning construction or for general advice, don't hesitate to reach out.

IN CASE OF EMERGENCY CALL 403-932-2707

If your call is between 8:00AM and 4:30PM Monday to Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1" which will connect you to the On-call Gas Utility Operator.

CONTACT US

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Rockyview County, AB T4C 3A2
Ph: 403-932-2707
Fax: 403-932-2911
admin@clgas.ca
www.clgas.ca

LAUGHING GAS

- **How can you tell that Santa is real? You can always sense his presents.**
- **How do you wash your hands over the holiday? With Santatizer.**
- **A gingerbread man went to the doctor's complaining of a sore knee. The doctor asked him. "Have you tried icing it?**

Celebrating Darron's Retirement!

After 19 years of dedicated service, we bid a heartfelt farewell to Darron, who has been an integral part of CLGC. His commitment, professionalism, and positive spirit have left a lasting impact on our team and the community we serve.

Darron's contributions over the years have helped shape CLGC into what it is today, and we are truly grateful for his hard work and passion.

Please join us in wishing Darron a happy, healthy, and fulfilling retirement! May this next chapter be filled with relaxation, adventure, and all the things he loves most.

CALL FOR BOARD NOMINATIONS

Cochrane Lake Gas Co-op Ltd. is guided by a member-elected Board of Directors, responsible for shaping the strategic direction of the organization and ensuring the safe, reliable delivery of natural gas to our members. We are currently inviting nominations for individuals interested in serving on the Board. This is a meaningful opportunity to:

- Share your knowledge and expertise to support strong governance
- Develop new leadership and decision-making skills
- Engage in a cooperative organization
- Expand your personal and professional networks

The next Board of Directors election will be held in March 2026. To be considered, nomination papers must be submitted by February 1, 2026, at 4:00 PM.

The Director Election Handbook is available on our website and at our office.

Serving as a Board member is a rewarding experience. If you're interested in contributing your professional insight or creative energy to strengthen CLGC, we encourage you to reach out for more information.

2026 RATE INCREASE

Members can expect a moderate rate increase on January 1, 2026, due to rising operational costs. We remain committed to providing exceptional service and transparency, and we will share more details throughout December on our social media platforms to help you plan ahead.

Thank you for your continued support and understanding as we work to maintain the quality, safety, and reliability you expect.

UTILITY SAFETY PARTNERS

CALL OR CLICK BEFORE YOU DIG

1-800-242-3447
UTILITYSAFETY.CA

PROPERTY ACCESS REMINDER

Access to properties has become an increasing challenge for our staff. In order to safely inspect and maintain our infrastructure, we kindly ask for your assistance in providing gate codes, lock combinations, or keys where applicable.

Alternatively, we are happy to provide a CLGC lock that can be added to your gate for shared access.

Please contact our office at 403-932-2707 to make arrangements or if you have any questions.

Your cooperation is greatly appreciated!

SOCIAL MEDIA

FOLLOW AND LIKE US ON FACEBOOK:
COCHRANE LAKE GAS CO-OP LTD
AND FOLLOW US ON TWITTER AT
@CLGAS_COOP