



COCHRANE LAKE
GAS CO-OP LTD.

Welcome to the August edition of the CLGC Newsletter!

We're glad you're here. This month's newsletter brings you the latest natural gas rates, industry updates, safety tips, and news from Cochrane Lake Gas Co-op. Whether it's important service information or safety reminders, we're here to help you and your family stay informed & safe.

STAY SAFE DURING A Hail Storm

STAY SAFE IF YOU'RE DRIVING

If hail begins while you're driving, pull over to a safe location and remain inside your vehicle. Turn away from the windows and use a blanket, jacket, or other available item to help protect yourself from broken glass.

GET INDOORS IMMEDIATELY

Hail can range from small pellets to large stones, and even smaller hail can cause injuries. Move indoors as soon as possible.

PROTECT YOUR WINDOWS

Once inside, close curtains, blinds, or shades to help reduce the risk of shattered glass and hail entering your home if a window breaks.

RENTING OUT YOUR PROPERTY?

As a Co-op, we are required to enter into a customer contract for service with the property owner. This means that if you have a renter, we can send the gas bills to both owner and tenant and will accept payment from either. As the account is ultimately the responsibility of the owner, we strongly recommend monitoring the account status.

WE'RE HERE TO HELP

Our staff is always ready to assist you with any questions or concerns. Whether you need help with your account, you are renting out your property, are planning construction or for general advice, don't hesitate to reach out.

CONTACT US

41081 Cook Road
Rocky View County, AB T4C 3A2
Ph: 403-932-2707
Fax: 403-932-2911
admin@clgas.ca
www.clgas.ca

**Bill Payments Must Be Received
By: August 25, 2026**

July 2026 Gas Rate/GJ

Wholesale Rate \$1.95/GJ
CLGC Distribution Rate: \$2.87/GJ
System Improvement Charge
\$0.05/GJ

August 2026 Gas Rate/GJ

Wholesale Rate \$1.95/GJ
CLGC Distribution Rate: \$2.87/GJ
System Improvement Charge
\$0.05/GJ

Plus \$29.95 Fixed Rate/Month
\$1.50 System Improvement Charge
Facility Upgrade Surcharge \$10.00



**Canada Heritage Day
August 3, 2026**

QUESTIONS?

Whether you're looking for more information, need support, or just want to get in touch, our team is ready to help. Simply reach out to us at: **questions@clgas.ca**

**IN CASE OF
EMERGENCY CALL
403-932-2707**

If your call is between 8:00AM and 4:30PM Monday to Friday, it will be answered at our main office. If you are calling after hours, or on weekends and stat holidays, our message centre will direct you to dial "1" which will connect you to the On-call Gas Utility Operator.



LAUGHING GAS

What do you call a lazy river?
A puddle with ambition.

Why did the golfer wear two pairs of pants?
In case he got a hole in one.

What do you call a wet bear?
A drizzly bear.

CONSTRUCTION SEASON

If you are performing any **construction or improvements on your property**, please ensure you take all necessary safety precautions - **Call or Click Before You Dig!**

If you or someone you know requires primary or secondary service, please be advised that our **deadline for construction requests is September 15, 2026**. We cannot guarantee completing any project received after the deadline prior to year end.

MEET OUR TEAM

CARLA - RECEPTION/BILLING CLERK

Carla joined our team in early March and is often the first friendly face you'll see when you visit our office. She assists members with a wide range of services, including property transfers, emergency odour calls, and billing inquiries, helping ensure our members receive prompt and friendly service.

Outside of work, Carla enjoys spending time with her busy family. Whether she's cheering from the sidelines at sporting events, camping, or travelling, she loves making the most of her time outdoors and with loved ones.

With deep roots in Cochrane and many years of customer service experience, Carla brings a wealth of knowledge, a welcoming attitude, and a strong commitment to serving our members. We're delighted to have her as part of the team!

CONTACT INFORMATION

Please keep your contact information up to date with CLGC!



If your mailing address, phone number, mobile number, or email address changes, be sure to notify us. Keeping your information current ensures you **receive important updates and emergency alerts** without delay.



**CALL OR CLICK
BEFORE YOU DIG**

**1-800-242-3447
UTILITYSAFETY.CA**

PROPERTY ACCESS REMINDER

Access to properties has become an increasing challenge for our staff. In order to safely inspect and maintain our infrastructure, we kindly ask for your assistance in providing gate codes, lock combinations, or keys where applicable.

Alternatively, we are happy to provide a CLGC lock that can be added to your gate for shared access.

Please contact our office at 403-932-2707 to make arrangements or if you have any questions.

PRE-AUTHORIZED WITHDRAWAL AND E-BILLING

In our continued effort to save time, money and paper, we encourage you to **sign up for paperless billing or pre-authorized withdrawal**. Please visit our website or contact our office if you wish to enroll for these services.



SOCIAL MEDIA
FOLLOW AND LIKE US ON

FACEBOOK:
COCHRANE LAKE GAS CO-OP LTD

X: **@CLGAS_COOP**